

Mississippi Department of Human Services (MDHS) COVID-19 Social Distancing Statement

COVID-19 Update

Thank you for your patience during this time as we work to serve the State of Mississippi while also maintaining social distancing standards.

We have noticed misinformation has been shared by non-agency entities regarding SNAP. There are currently no plans to release early SNAP benefits for the month of March.

For the most accurate information, please disregard any messages not officially released by the Mississippi Department of Human Services.



The Mississippi Department of Human Services (MDHS) is offering options for social distancing to help protect applicants and recipients of Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF) and our staff from the exposure to and/or the threat of the Coronavirus (COVID-19).

- MDHS will continue to receive and process SNAP and TANF applications.
- The lobbies to our county office are closed
- Face-to-face interviews are temporarily suspended
- Staff will conduct telephone orientations for TANF Work Program and SNAP Employment and Training applicants.

MDHS is encouraging clients to submit documentation electronically online at www.access.ms.gov. Information requested by a case worker to support the completion of a SNAP or TANF application may be submitted to the county office by email. Please submit all documentation to: dfo.jacksoncounty@mdhs.ms.gov

You may submit your information by taking a clear, legible picture of the document and sending it to this email address, including your case number, first and last name, and a working telephone number. Please allow 48 hours for confirmation. If you do not receive confirmation of your email during this timeframe, please contact your local office. If you have any questions regarding the email address or the submission of information, you may contact your local county office for further guidance.

NOTE: When information is submitted through email, please include your case number (located on your EBT card underneath your name or MDHS correspondences), first name and last name, county of residence, and a working phone number.

Information requested for the completion of an Elderly Simplified Application Project (ESAP) or Mississippi Combined Application Project (MSCAP) recipient may be submitted to the following email address or by other means listed above. ea.esapandmscap@mdhs.ms.gov